

Pre-Bid Meeting for Computerisation Project at TA- Questions & Answers

Members from the Panel were requested to go ahead with questions they had regarding the project.

1.1 Renewal of a licence at the Post Office

The idea to introduce the system at the post office is to provide facilities to the licensees for the renewal purposes only.

Renewal of any licence will be done at any post office with the help of a fully trained officer from the post office itself. The renewal information will be filled in either by the post office officer or the licensee.

1.2 Technology to be used for the project

A bidder is free to propose any technology/platform.

In this respect, the below requirement from **Section V Technical Requirements, Paragraph 7.0, part 1.6 (Page no. 168): Operating System on Servers (a): MS Windows 2012 Server or latest with latest Service Packs** is to be ignored. Supplier may propose any other platform/OS.

1.3 Cloud Solution

Members questioned whether a cloud solution would be preferred rather than in-house hosting. The solution is for an in-house hosting, cloud solution will not be accepted.

1.4 Volume of licenses

The estimated number of Pleasure Craft Licences for the year 2015 was 2800.

The estimated number of Tourist Enterprise Licences for the year 2015 was 3600.

The peak periods for renewal of licences occur during months of June, July and December.

1.5 Number of users per department and total number of employees

The current number of users by department is as follows:

Department	Number of users
Finance	8
Public Relations	4
Tourist Enterprise	10
Pleasure Craft	7
Skippers	3

Licensing	6
Monitoring	8
Administration	8
HR	3

It is to be noted that the current figures are set to be increased shortly after a recruitment exercise.

The total number of employees is 80, inclusive of General Workers and Drivers/Messengers.

1.6 Document Management System

The Authority does not have specific need for such system but supplier can integrate same at his own expense, without being granted additional marking during evaluation of tender.

1.7 Site visit at TA

A site visit has been scheduled for Thursday 14th April 2016 at 10hr00 for bidders who wish to have an idea the current system at the Authority.

1.8 Frequency of Amendments in Licensing formats/policies

The frequency of amendments in respect of licensing formats and policies depends on government policy.

1.9 Telecommunication Technologies to be used

SHDSL/IP VPN connectivity is to be installed during the course of the project.

1.10 Back –up server

The Tourism Authority will allocate one physical backup server for the purpose of this project, if required. In case of a major failure with the production server, it is expected that the supplier will load the backup server with the required components in order to establish an operational system.

1.11 Interfacing with Accounting Package at Phase 1

The suppliers will not be required to interface with the Accounting Package in this phase. The interfacing part should be completed by Phase 3

1.12 LTO5 tape drive: should be connected to the server via fiber or SAS? Preferably SAS.

1.13 What is the number of OS required? How many VM will be done, if any?

Same is to be proposed by supplier as deemed necessary for the solution.